

## You spoke, we listened.

Based on member feedback we are pivoting to online sessions for NAPTA's First Quarter Workshop. We understand many of you have lost valuable instruction time this quarter due to inclement weather and flu outbreaks in your areas. We realize these events make it challenging for some of our members to attend in person at this time.

We would still like to support our members by providing this valuable Q1 Workshop **free of charge** in appreciation of your loyalty and efforts to help us progress NAPTA's mission. Thank you for helping NAPTA develop a qualified Process Technology talent pool to meet workforce needs in North America.

	<b>Agenda</b>
09:30-09:40	<b>Welcome/Opening Remarks</b> David Gosnay, Shannon Burke
09:40-10:40	<b>Maximizing Hands-On Instruction</b> For those wanting to standardize course content, maximize hands-on time, and implement continuous improvement in their PTEC program. Steve Moore, Benny Polasek - Del Mar College
10:40-10:45	Break
10:45-11:45	<b>Leveraging Your LMS</b> Tips for using your learning management system to align and standardize PTEC course content. Erica Griffin - TSTC
11:45-12:30	Lunch Break
12:30-01:30	<b>Knowledge Retention</b> Learn teaching techniques to help your students and trainees retain knowledge. David Hirsch - Systran
01:30-01:35	Break
01:35-02:05	<b>National Process Technology Troubleshooting Skills Competition Q&amp;A</b> This session is dedicated to those wishing to better prepare themselves and their teams for the upcoming TSC. David Hirsch, Systran Gayle Cannon, Middlesex College Cyndi Keeth, Marathon Petroleum
02:05-02:25	<b>NAPTA Update</b> Shannon Burke, NAPTA
02:30	Close